

Airline and Airport Organisation



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AIRLINE AND AIRPORT ORGANISATION

SYLLABUS

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History of Aviation – Development of Air Transportation in India – Major players in Airline Industry – SWOT

Analysis in Airline Industry – Market potential of Indian Airline Industry – Current Challenges in Airline Industry –

Completion in Airline Industry – IATA & ICAO

UNIT II

Ramp Services: Ground Handling Agencies and Documents – Handling of Passengers – Handling of Baggage –

Aircraft Handling – Catering Planning, Aircraft Fleet and its Maintenance – Ground Handling Agreements – Scheduling

and Approvals – Crew Management and Documentation

UNIT III

Airport Operator Passenger's Terminal Management: Domestic – Passenger's Terminal Management:

International – Cargo Terminal: Domestic and International – Airside Management: Ground and Flight safety

UNIT IV

International Tour and Travel Management – Tour Operators – Travel Agents and their Role – The Hotel Industry –

Tourist Attractions: Global and Indian – Handling of Unaccompanied Minors and Disabled Passengers – Handling of

Stretcher Passengers and Human Remains – Handling of CIP, VIP & VVIP – Co-ordination of Supporting Agencies

/Departments

UNIT V

Airport Operations – Airport Planning – Operational Area and Terminal Planning, Design and Operation – Airport –

operations – Airport functions – Organization structure of Airline and Airports Sectors – Airport – Authorities –

Global and Indian scenario of Airport Management – DGCA – AAI

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