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SYLLABUS

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History of Aviation: The Evolution of Aviation – Growth Drivers – Issues and Challenges – Global Aviation

Industry – Aviation Industry in India – An Overview – Aircraft Types and Structures – Aircraft Manufacturers

UNIT II

World Airlines and Airports, World Aviation Bodies: Airports – Civil , Military – Training – Domestic/

International – Passenger/Cargo Terminals – World Airlines – World's Major Airports – IATA/ICAO – National

Aviation Authorities & Role of State and Central Governments – Airports Authority of India

UNIT III

General Subjects: Layout of an Airport & Ground Handling – Airport & Aircraft Security – Managerial

Operations – Airline Catering & Various Bodies Handling of Unaccompanied minors and Disabled

Passengers – Handling of Stretcher Passengers and Human Remains – Handling of CIP, VIP &

VVIP-Co-ordination of Supporting Agencies/Departments

UNIT IV

Airport Handling: Airport Services – Standard Operations – Ramp Services & Airside Safety – Freight

Warehouse Management Airline Terminal Management – Flight Information Counter/Reservation and

Ticketing – Check In/Issue of Boarding pass – Customs and Immigration formalities – Coordination-Security

Clearance – Baggage

UNIT V

Crisis Management at Airports: Various Crisis at Airport – SOP for Bomb Threat – Mitigating Hijack Crisis

Situation – Response to Acts of Unlawful Interference – Developing Plans

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