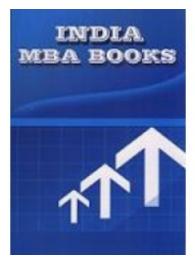
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UNIT I INTRODUCTION - Business Research - Definition and Significance - the research

process – Types of Research – Exploratory and causal Research – Theoretical and empirical Research – Cross –Sectional and time – series Research – Research questions

Problems – Research objectives – Research hypotheses – characteristics – Research in

an evolutionary perspective – the role of theory in research.

UNIT II RESEARCH DESIGN AND MEASUREMENT - Research design - Definition -

types of research design — exploratory and causal research design — Descriptive and experimental design — different types of experimental design — Validity of findings — internal and external validity — Variables in Research — Measurement and scaling — Different scales — Construction of instrument — Validity and Reliability of instrument. UNIT III DATA COLLECTION — Types of data — Primary Vs Secondary data — Methods of

primary data collection – Survey Vs Observation – Experiments – Construction of questionnaire and instrument – Validation of questionnaire – Sampling plan – Sample

size – determinants optimal sample size – sampling techniques – Probability Vs Non-probability sampling methods.

UNIT IV DATA PREPARATION AND ANALYSIS - Data Preparation - editing - Coding -

Data entry – Validity of data – Qualitative Vs Quantitative data analyses – Bivariate and Multivariate statistical techniques – Factor analysis – Discriminant analysis – cluster analysis – multiple regression and correlation – multidimensional scaling – Application

of statistical software for data analysis.

UNIT V REPORT DESIGN, WRITING AND ETHICS IN BUSINESS RESEARCH -Research report – Different types – Contents of report – need of executive summary – chapterization – contents of chapter – report writing – the role of audience – readability – comprehension – tone – final proof – report format – title of the report – ethics in research – ethical behaviour of research – subjectivity and objectivity in research.

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