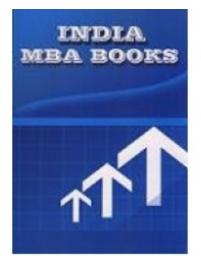
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PREVIEW OF CHAPTERS SYLLABUS

MARKETING MANAGEMENT FOR MANAGEMENT

Objective: to develop an understanding of the concepts, issues and strategies in marketing and its management. Unit – I Importance and Scope of Marketing: Concepts of Marketing; Marketing Management Tasks; Marketing Environment; Marketing and Customer Value -**Industrial** Marketing, Services Marketing, Global Marketing. Unit -II: Marketing Information System and Marketing Research; Consumer **Behaviour and Buying Decision Process – Organization Buyer Behaviour – Market Segmentation** and Targeting. Unit - III: Development of Marketing Offerings Strategy - New Product **Development**-**Product line and Decisions-Product-mix-Product Differentiation - Product Life** Cycle Management - Brand Management - Packaging. Unit – IV: Pricing Strategies and Programs; Setting the Price – Adapting the Price – Initiating Response to Price Changes - Delivering Value: Designing and Managing Value Networks - Channels of Distribution. **Unit – V : Communicating Value: Designing and Managing Marketing Communications** – Advertising – Direct Marketing and Personal Selling – Sales Promotion – Events and Public **Relations and Public Relations : Competitive Marketing Strategies- Emerging Trends** in Marketing: Networking Marketing-Viral Marketing-Ambush/Guerilla Marketing-Green Marketing-Direct Marketing etc.

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