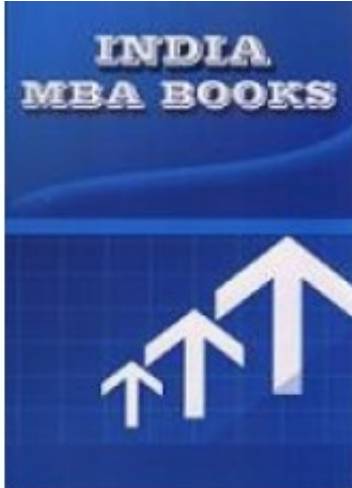


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PREVIEW OF CHAPTERS SYLLABUS

Knowledge Management

Unit - I

Introduction to Knowledge Management - Knowledge Society - Types of Knowledge - An Introduction to life in organizations - Concept and Characteristics of KBOs - Dimensions of HRM in KBOs - New Role and Challenges for HRM in the KBOs.

Unit - II

Managing Knowledge for organizational effectiveness - Process and Methods- Concept of Intellectual Capital and Learning Orientation in the Organizations - Knowledge and Role related issues - Performance Appraisal in a KBO - Intellectual Property Rights (IPR).

Unit - III

Managing Knowledge and Personnel & Organizational Health - Rewarding Knowledge - Management of Retention.

Unit - IV

ICTs in KBOs - HRIS for KBOs - Concept, Mechanisms, and Software Orientation - Performance Management – Mechanisms.

Unit - V

Technologies to Manage Knowledge – Artificial Intelligence –Digital Libraries – Repositories – Knowledge Discovery – Creating Systemsthat Utilize Knowledge - Knowledge Process Outsourcing - Innovation Clusters.

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