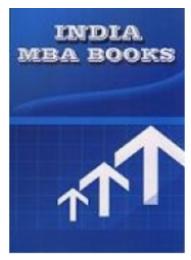
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PREVIEW OF CHAPTERS SYLLABUS

Global HR Practices

Unit - I

Introduction - Growth of International Business and Globalization - Operational Objectives and Means of Globalization in HR Perspective - Use of Balanced Score Card - Choosing an International Competitive Strategy - Forms of Operations. Unit - II

HR Challenges & Opportunities - National Differences Facing Operations –Domestic & MNC Perspectives - Linkages among Countries - Governance of Operations - Individual and Company Concerns – Multi cultural orientation to employees – Research and documentation Orientation in Global organizations - Ethical and Socially Responsible Behavior - Careers in International Business Unit - III

HR Policies and Operations in a Global Setting - Distinctive Features of HR Functions -Planning, Organizing, Directing & Control - Operations - Manpower Planning to Separations in a Global Set-up - Staffing - Skill & Knowledge Development - Incentives & Compensation Package - Motivational Systems – Reporting Relationships – Performance Appraisal Systems – Employee Empowerment – Value systems – Shared Corporate Culture and Grievance Handling – Reactive & Proactive Mechanisms

Unit - IV

Change Management Model - Appreciating Change - Industry Analysis - Business Models - Mobilizing Support - Executing Change - Building Change Capability - Leadership and Change - Diversity as Enhancer of Learning and Effectiveness Within Groups and Organizations - HR to Develop Global Organizational Learning Systems.

Unit - V

Quality Performance in Knowledge Based Organizations - Technology - Behavioral & Technical - Universal Quality Standards & HRM - Eastern Management Thought for Global Management - Commitment, Quality, and Stress Free Work Life.

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