

PET SERVICES IN INDIA – FROM BOW-BOW TO WOW-WOW



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Short Description

PET SERVICES IN INDIA – FROM BOW-BOW TO WOW-WOW case study

Description

The caselet, **Pet Services in India: From Bow-Bow to Wow-Wow**, explains the growing need for the pet services business in India. With the increase in the number of double income households and the increasing insecurity among the members of urban households, the number of people owning pets has also gone up. The entry of multinational firms offering products and services related to pets has affected the pet service market which existed in India.

Issues:

» **The impact of changes in social structures on businesses**

» **How the entry of established players brings about a change in consumer behavior**

» **Understanding the reasons behind the growth of pet service business in India**

Introduction

In 2000, Mars Inc., a \$14 billion US giant in dog food, entered the Indian market through its wholly-owned subsidiary, Effem India Pvt. Ltd. The company started its operations in India with its Pedigree dog food brand. Mars was not the only international player showing interest in this market. Nestlé Purina Petcare company, part of international food giant Nestlé, also entered the Indian pet products market with its Purina brand in 2003...

Questions for Discussion:

- 1. “One pet owner proclaimed, ‘Our pets are our kids.’” Assess the changes in the Indian society that has resulted in the growth of pet services in India?**
- 2. “Indian pet owners have traditionally fed pets with home-cooked food. But the trend is rapidly changing in favor of branded pet foods, because these provide balanced diet and pets do have specialized nutritional needs.” How did the belief systems prevalent in the Indian families influence the dietary patterns of the pets?**

Details

1. Case study solved answers

2. pdf/word

3. Fully Solved with answers