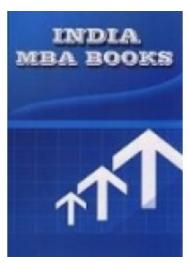
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UNIT-

UNI-1
Group dynamics: types of groups, group properties, roles, norms, status and size, stages of group development and change; Group cohesiveness: factors contributing to group cohesiveness, influence processes-power and politics in group

Interpersonal communication: Uncertainty reduction theory, Social exchange theory, Cognitive dissonance theory; Interpersonal awareness and feedback process-Transactional Analysis; Interpersonal trust; Competition and cooperation

UNIT-III
Group decision making: The Vroom Yetton Model, Techniques of group decision making, Advantages and disadvantages of group decision making; Group synergy; Team building

Unit-17 unit-1